

PRESS RELEASE

Workplace Violence Is On The Rise! Felix Nater, President, Nater Associates Talks About, "What You Should Do Right Now" Thursday, February 3rd 2022, 1:23 AM EST

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https://www.naterassociates.com/start-workplace-violence-consulting/ Workplace violence is, unfortunately, on the rise. We are honored to speak with

about what you and your enterprise can do right now to minimize the risk." - Martin Eli, Publisher

please tell us about that and your background and experience.

SecuritySolutionsWatch.com: Thank you for joining us today, Felix. It's an honor to speak with a security professional with 30+ years of experience in federal law enforcement and specific experience-centered and expertise-based projects acquired working with Clients over the past 20 years. Before drilling down into the Security Consulting Services you provide, we understand that you are celebrating your 20th year as Nater Associates, Ltd.

Felix Nater, President, Nater Associates,

local and national news networks. It has been an exciting run working with incredible business leaders and organizations showing them how to demystify the threat of workplace violence. Showing them how to stand up and manage their own workplace violence prevention initiative as part of a human-resource security strategy. The relationships built enhanced my consulting skillset and expertise. Working with great organizations have allowed me to dispel the notion that independent security consultants specializing in workplace violence prevention could not attract Fortune 500 firms or that solo practitioners were not viewed upon as dependable. Over these exciting 20 years, the projects ran the gamut, helping organizations from the top down assess and evaluate their workplace violence prevention posture to include policy, plans, procedures, developed and presented workplace violence and active shooter onsite training as well as webinars, and delivery of customized training packages for manufacturing, processing, production, warehouse, pharmaceutical, utility firms, and city and state organizations in

NY, NJ, NC, SC, Virginia, and TN. In short, I worked with organizations who truly wanted

SecuritySolutionsWatch.com: Workplace violence is a major problem and, unfortunately,

it's on the rise. "Every year, 2 million people experience some form of workplace violence."

Please tell us about the Nater Associates Strategies to Prevent Workplace Violence

Felix P. Nater: Nater Associates, Ltd.'s strategy is focused on 4 important concepts;

strategy which includes training and involves the client in the process. My matured

and an Organizational Support Model consulting process that integrates the client

the executive briefing is to agree on their understanding of the outcome. Workplace

on a comprehensive mindset. All myths are dispelled. The cookie-cutter mentality is

tossed as expedient and not tied to superior performance and cultural alignment.

and civil liability allegations of negligence in management, security, or training.

SecuritySolutionsWatch.com: The testimonials about your services

recent engagements or success stories?

worksite specific assessments and risk mitigation, causation, and violence prevention

violence interdiction methodology, a 7-step process that includes the client's resources,

organization as partners during the executive level information briefing. The objective of

violence prevention is presented as an organizational strategy, a holistic initiative focused

(https://www.naterassociates.com/preventing-workplace-violence/ _)

change and invested in Nater Associates as their partner.

Felix P. Nater: This year I celebrate my 20th Year Anniversary as president and owner of

challenges. When I first started the business in 2002, I had just completed a sole-source

critical vulnerability assessment for the U.S. Postal Service on Long Island. Today, I have a

national footprint as a solo security management consulting practice. I get invitations to

attend national conferences, invitations to submit articles by national security and

business magazines and was interviewed throughout the years as well as appeared on

Nater Associates, Ltd. It wasn't easy but I overcame hurdles and obstacles to meet the

Discussions are focused with leaving the organization with solutions they claim as their own. Differentiation is key in making the distinction for the investment. The violence interdiction model is presented as the model for organizations that do not have dedicated resources to the prevention initiative. Building trust and confidence in the relationship is emphasized by my warranty. My thinking is to leave the client in a better position to protect the workforce, the workplace and their bottom-line from the threat of violence

(https://www.naterassociates.com/testimonials/ _) , Felix, are quite impressive and speak

volumes about your capabilities and the services you provide. Care to talk about any

Felix P. Nater: I had the pleasure of working with a nationally recognized rent to own

and Security Operations and security director made it clear that they did not want

furniture company to deliver an eLearning turnkey training solution. The VP of Facilities

anything that looked off the shelf or that contained general content, it had to be worksite

specific to their work environments. They wanted a solution that the organization could

call their own by branding, appearance and worksite familiarity and supported their

workplace security and workplace violence prevention policy. In the end the project was successful because they were open to the innovative thinking and suggestions. We successfully collaborated to deliver a 7-module online training video program that integrated with the Client's online learning platform. Success Story: After completing the project the security director was so impressed that he authorized my firm to market the eLearning concept as a product designed by Nater Associates, Ltd. As a result, my eLearning partner now offers customized eLearning training for consultants

SecuritySolutionsWatch.com: Can we talk about COVID for a moment? There are lots of

concerns about returning to work in the post-covid office....what are your thoughts, Felix,

Felix P. Nater: My research suggest that stress and mental health will shape the leadership

complicated form of grief that will linger — potentially for many years causing differing

amounts of emotions - disbelief, fear and even anger - among workers, much like after a

disaster. In as much as Employers have a duty and responsibility to provide for a safe and

recommend empathy, thoughtfulness, and effective leadership, alternatives to immediate

disciplinary action, adjudication of minor acts of defiance immediately, allow supervisors

to de-escalate potentially volatile situations on the spot, hold supervisors responsible for

SecuritySolutionsWatch.com: The security headlines keep coming, day after day, and they

are unfortunately, not good ones....Colonial Pipeline, "shots fired", vehicle ramming, smash

& grab, insider threats, civil unrest ...our daily lives, our infrastructure sometimes feels

terrorist group, sophisticated hacker group, home-grown terrorist, and, unfortunately,

more vulnerable than ever before...and the bad guy might be a foreign government,

swift intervention, apply a mindset that conveys tough, caring leadership. The right

mindset is not to assume the negative by being reactionary.

secure workplace, they cannot possibly discipline and "terminate" an entire workforce.

challenges that will face employers for some time. COVID-19 will leave behind a

about best practices for management as they deal with this challenge.

Managing such matters can be headed off through innovative, flexible, empathetic leadership. I am not suggesting dispensing with discipline but to manage the escalation component of confrontations with tough, caring leadership. In terms of best practices, I

environment?

obvious.

and trainers.

sometimes from within, from a disgruntled employee. Most recently, January 14, 2022, the US Department of Labor, OSHA, Occupational Safety and Health Administration cited the Montefiore Medical Center. What is your message Felix about program management, training, education, and situational awareness to mitigate risks in this constant threat

Felix P. Nater: The incidents you cited all reflect conditions and situations that fall under

what OSHA covers under the 4 Categories of Workplace Violence in helping to identify

fired. What to do and not to do when confronted with a threat of violence. What not to do

potential worksite specific risks. Sometimes this can mean what to do when shots are

when your car is rammed. How to react to a smash and grab incident by a mob. What not to do when confronted by an armed robber. How to respond during a terrorist threat. All these examples may never happen at your workplace but should be addressed depending on the worksite nature of your workplace setting. The Montefiore Medical Center citation is an example of all the above. While I am not privy to the circumstances of this January 14, 2022, OSHA, (Occupational Safety and Health Administration) citation it is huge. Their workplace violence program was cited for Inadequate Workplace Violence Prevention Safeguards. It is impactful because OSHA found the program lacked effective engineering and administrative controls and employee training to protect workers against the recurring hazard of workplace violence. Can your organizations honestly say you can pass an unannounced OSHA Inspection?

SecuritySolutionsWatch.com In considering the above response can you help us

understand why these conditions and/or situations appear to go unaddressed or

misunderstood and why. We certainly agree that looking backwards they appear glaringly

Felix P. Nater: Looking backwards and connecting the dots is always easy. The example

incidents provided represent a clear understanding of what workplace violence prevention

means, clarification of assumptions, resolution of myths, and how uncoordinated business

decisions unintentionally contributes to unintentional consequences. The incidents cited

all reflect conditions and situations that falls under a holistic workplace violence

that are both workforce and worksite specific.

deal with causation, prevention, and risk mitigation?

prevention training initiative in addressing adequate risk mitigation measures and

workforce security. While I certainly lack insight as to the circumstances behind the

Montefiore Medical Center OSHA Workplace Violence citations on January 14, 2022, it

offers a glimpse of the problem. It's a good time to value the importance of assessments

In the context of workplace violence prevention, comprehensive and a holistic mindset,

the Croft House furniture store in Los Angeles, CA is a prime example of how

Management seems more influenced by management decisions and allocation of

the recent Brianna Kupfer's killing on Thursday, January 13, 2022, while working alone at

organizations are not informed about workplace violence prevention and risk mitigation.

resources. Something as simple as having two employees in the store at the time might have discouraged the attack. I marvel how many managers are so focused on numerical outcomes without recognizing that meeting metrics without a focus on workplace environment is of paramount importance. Myths, confusion, misunderstanding, and assumptions are risk mitigation inhibitors that contribute to poor decisions. SecuritySolutionsWatch.com: You have been quoted in articles and interviews referring to workplace violence prevention as a holistic, ongoing process involving multiple

intervention strategies what exactly does that mean and how will it help organizations

Felix P. Nater: A holistic ongoing process involving multiple interventions strategies looks

at the OSHA 4 Categories of workplace violence as an ongoing process that integrates

resources and coordinates the prevention and response effort before and following an

encourages reporting based on employee perception of fairness and swift efficient action

towards resolution. It empowers organizations regardless of the size to work with agility

within their limited or available resources proactively to resolve problems early on by

offering alternative resolutions. By efficiently, I mean working seamlessly behind the

scenes with or without a mature security or human resource department to deal with

problematic individuals and situations by acting in a robust, agile, and proactive way to

address behavior and/or manage the threat or risk. Those organizations who employ the

robust, agile, and proactive (RAP) strategy as an organizational response will anticipate

incident. As such, it promotes recognition of the cause in preventing recurrence,

action and be better prepared to take corrective actions as a comprehensive workplace violence prevention initiative. SecuritySolutionsWatch.com: Please tell us about your Webinars and the interest generated? Felix P. Nater: Webinars have allowed me to adapt and scale my consulting practice during the Covid-19 Pandemic. The webinar industry and I collaborated to design and deliver to their audiences giving my practice an opportunity to market and showcase my content to a variety of interested audiences. The benefits were that I was in control of my travel, the content shaped the discussion around my strategy and brand, without any marketing expenditures other than time. I found there was interest in the following webinars: Managing the Threat of Workplace Violence: How to Achieve an Agile and Proactive Mindset in Managing Risks, Active Shooter Mindset and Workplace Violence

Mitigation Measures, and Covid-19 Return to the Workplace Threats, Risks, Mitigation,

SecuritySolutionsWatch.com: Thanks again for joining us today, Felix, are there any other

Felix P. Nater: Seize the moment during this transitional Covid-19 period to value the

approaches to enhancing the strategic value of workplace violence and workplace

violence prevention. Now may be an opportune time to improve, modify, or scale the

prevention approach to meet the OSHA expectations. The idea is to ensure the effort

assessment process in assessing and evaluating workplaces as a way of identifying new

Challenges and Opportunities.

subjects you would like to discuss?

poorly on the organization's proactivity.

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conforms to workplace specific risks whether at remote locations or traditional workplace settings. In that way the assessment process identifies vulnerabilities or validates existing measures. In short it helps organizations become proactive and more efficient at anticipating problems in line with the OSHA and pass an unannounced OSHA Inspection. There are a lot of employees out there who do not know they are victims of workplace

violence and who might assume because they do not know, do not report it. This reflects

For the complete interview with Felix P. Nater, President and Owner of Nater Associates,

www.SecuritySolutionsWatch.com features thought leadership and content-marketing

https://securitysolutionswatch.com/Interviews/in_Boardroom_Nater_Associates_Felix_Nater.html

regarding: AI, Biometrics, Cybersecurity, FinTech, IT, IoT, Robotics, Physical Security and COVID-19 solutions. Our flagship "In The Boardroom" platform, since 1999, has featured content-marketing programs from leading global brands such as: Allied Universal, ASSA ABLOY, AT&T, Cisco, Dell EMC, Fujitsu, G4S, GE, Gemalto, Honeywell, HPE, IBM, Intel, McAfee, Microsoft, Panasonic, SAP, Siemens, Stanley Security, Symantec, UNISYS, and many SME's, in the USA, EMEA, and APAC. Martin Eli, Publisher SecuritySolutionsWatch.com email us here

Watch the video here with Felix Nater about WORKPLACE VIOLENCE and what you can do about it right now! /&'()"*&01123\$() *4* (704) 784-0260 FELIX NATER, CSC Nater Associates, Ltd naterassociates com

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President and Owner of Nater Associates, Ltd. a human resource security management consulting practice focusing on workplace violence prevention consulting, workplace security consulting and security awareness helps manufacturing, processing, production, and utility firms implement and manage workplace security and violence prevention strategy. Mr. Nater is a nationally recognized highly skilled Workplace Violence Prevention Advisor & Consultant retired from federal law enforcement with more than 30 years of investigative, law enforcement, program management and security experiences and 20 years working with private, public and government clients. Read Felix's Full Bio: https://www.naterassociates.com/cv-bio/ Contact Felix today to have your business problems needs properly addressed: